

2020 SASB Disclosure Report | Gas Utilities & Distributors
 Table 1. Sustainability Disclosure Topics & Accounting Metrics
 Reporting Year 2020



TOPIC	ACCOUNTING METRIC	CATEGORY	UNIT OF MEASURE	CODE	RESPONSE	
Energy Affordability	Average Rates	1) Residential Gas Rate	Quantitative	Rate	IF-GU-240a.1	\$1.241 per Therm
		2) Commercial Gas Rate				\$0.765 per Therm
		3) Industrial Gas Rate				\$0.698 per Therm
		4) Transportation Gas Rate				\$0.071 per Therm
	Typical monthly gas bill for Residential customers for MMBtu delivered per year	1) 50 MMBtu	Quantitative	USD	IF-GU-240a.2	\$62.06
		2) 100 MMBtu	Quantitative	USD	IF-GU-240a.2	\$124.13
	Disconnections for non-payment	Number of Residential customers gas disconnections for non-payment	Quantitative	Number	IF-GU-240a.3	14,911*
Percentage reconnected within 30 days		Percentage (%)		6,224*		
External Factors on Customer Affordability	Discussion of impact of external factors on customer affordability of gas, including the economic conditions of the service territory	Discussion and analysis	n/a	IF-GU-240a.4	Please see 2020 Annual Report	
End-Use Efficiency	Utility Revenues	1) Percentage of gas utility revenues from rate structures that are decoupled	Quantitative	Percentage	IF-GU-420a.1	94%
		2) Percentage of gas utility revenues from rate structures that contain a lost revenue adjustment mechanism (LRAM)				Southwest Gas has full decoupling mechanisms and does not have lost revenue adjustment mechanisms.
	Gas Savings	Customer gas savings from efficiency measures by market		Million British Therman Units (MMBtu)	IF-GU-420a.2	Residential - 269,084.4 Low Income - 9,156.2 Commercial - 3,589.2
Integrity of Gas Delivery Infrastructure	Incidents	1) Reportable Pipeline Incidents	Quantitative	Number	IF-GU-540a.1	1
		2) Corrective Action Orders (CAO)				0
		3) Notices of Probable Violation (NOPV)				4
	Percentage Distribution of Pipeline	1) Cast and/or wrought iron	Quantitative	Percentage (%) by length	IF-GU-540a.2	0%
		2) Unprotected Steel				0%
	Percentage of Gas	1) Transmission pipelines inspected	Quantitative	Percentage (%) by length	IF-GU-540a.3	7.99%
		2) Distribution pipelines inspected				52.96%
Efforts	Description of efforts to manage the integrity of gas delivery infrastructure, including risks related to safety and emissions.	Discussion and analysis	n/a	IF-GU-540a.4	Please see pp. 20-22 of the 2021 Sustainability Report and pp. iii-vi of the Addendum	

*Legacy reports include residential and commercial combined

Table 2. Activity Metrics

ACTIVITY METRIC	CATEGORY	UNIT OF MEASURE	CODE	RESPONSE
Number of Customers	Quantitative	Number	IF-GU-000.A	2,041,189
				82,601
				325
Natural Gas Delivered to:	Quantitative	Million British Therman Units (MMBtu)	IF-GU-000.B	80,068,000
				38,440,600
				5,315,400
				98,327,500
Length of gas	Quantitative	Kilometers (km)	IF-GU-000.C	2270.8
				89105.5